

East meets West via Zoom. Unlocking organisational performance through competencies, another successful training programme.

As well as providing training and development in the UK, ECC's Consultants proved they can provide bespoke training for non-ECC members anywhere in the world.

In August 2021 we continued our warm professional partnership with Dr Musa Ali who is based in Malaysia. Following several face-to-face training events and attendance at ECC's London based Annual Conference, members of the ECC team delivered a four-day event via Zoom. The participants were from all states of Malaysia and representing most of Malaysia's higher education institutions, Although they came from different parts of the universities including Registrars and Directors, all had a remit and interest in Human Resources Management.

Programme outcomes were for participants to have an understanding of how using a Competency Framework will deliver talent management excellence. Attendance and production of a post -event assignment resulted in ECC Certification.

The remote delivery of live training (across different time zones!) involved a blend of expert input and participative discussion which was much appreciated. We also had a 'Livestream input' from Enact Solutions which enabled live drama enactment of competencies based interviewing and performance appraisals, with delegates then directing the actors to re-play the scene bringing learning to life. It was fun to observe the enjoyment of the scene 'gone wrong' as much as that showing best practice!

We look forward to further bespoke and remote events and please do contact us for information about how we can provide similar solutions for you.

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