

# Helpdesk Report: Systems Engineer (Enterprise)

by

Incomes Data Research

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This report has been produced by Incomes Data Research Limited as part of the ECC Labour Market and Pay Data Service.

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## 1. Introduction

This report has been prepared by Incomes Data Research (IDR) and, as requested, it provides market salary data for the following role(s):

- Systems Engineer

## 2. Market salary data

This section presents the market salary data. We aim to provide a minimum of three sources of information for each job to enable 'triangulation' of the results, and thereby provide the widest possible assessment of the market for this role.

### 2.1. Market data

The tables in the following sections provide the aggregate market salary for a full-time Systems Engineer.

#### 2.1.1. NHS data

In this section we provide information on the salary range for the pay band likely to cover comparator jobs in the NHS. The NHS, with 1.2m staff is the largest employer in the UK and as such plays a key role in influencing the market for many non-medical roles, particularly in education, given the links between parts of higher education and the NHS.

Systems Engineer/Administrator roles in the NHS are typically employed on Band 6 and the current salary range is between £33,706 and £40,588 a year outside of London and high-cost areas in the South East/South.

Roles based in high-cost areas qualify for the following supplements:

- Inner London – 20% of basic salary, subject to a minimum payment of £4,888 and a maximum payment of £7,377;

- Outer London – 15% of basic salary, subject to a minimum payment of £4,108 and a maximum payment of £5,177;
- Fringe – 5% of basic salary, subject to a minimum payment of £1,136 and a maximum payment of £1,915.

### 2.1.2. IDR data

The following tables contain data from IDR Pay Benchmarker, our online database of salary information. This data has been collected by IDR directly from employers through surveys and bespoke data collection for the IDR Pay Benchmarker service.<sup>1</sup>

#### IT Systems Network Engineer, public sector, job level 6

Job level	Company count	Lower quartile	Median	Upper quartile	Average
Level 6	9	£33,664	£35,572	£35,572	£34,357

Source: IDR Pay Benchmarker.

### 2.1.3. Recruitment data

The data in this section is based on analysis of recruitment salaries for a similar role(s). It is a guide to starting pay for these roles, and in some cases also provides a guide to the maximum that might be achieved.

#### Technology Infrastructure, private sector

Job role	Range £pa	Typical £pa
Server Support Engineer, Wales	£38,000 - £50,000	£42,000
Windows Systems Administrator, Wales	£35,000 - £50,000	£42,000

Source: Hays Salary Guide 2023.

<sup>1</sup> Refers to the IDR Job Level. These typically cover the following types of roles: 1 and 2, admin, support and manual roles; 3 and 4, secretarial and craft roles; 5 and 6, vocational and supervisory; 7 and 8, professional and managerial; 9, senior management; 10a and 10b, directors; 11, senior directors/chief executives.

### 3. Job advertisements

This section details current comparable vacancies from our database of advertised positions.

#### 3.1.Data and summary

##### Systems Engineer - job advertisements

Reference ID	Organisation	Job title	Min £pa	Max £pa	Location
ID758	John Moores University Liverpool	Windows Systems Engineer	£36,133	£43,155	Liverpool
ID762	Norwich City Council	Enterprise Engineer - Recruitment	£35,411	£38,296	Norwich

#### 3.2.Job advertisements

The following pages present the job advertisements for the above vacancies.

# Enterprise Engineer

An exciting opportunity has arisen for Enterprise Engineer to join the IT team within Norwich City Council. We are looking for a driven and enthusiastic individual who can support our business strategy and provide continued development of the IT support function.

**Location :** City Hall / hybrid

**Basis :** Full-time

**Contract type :** Permanent

**Salary band :** £35,411 - £38,296

**Hours :** 37

**Closing Date :** 16/04/2023

**Ref No :** 10078

**Documents :**

- [Job Description and Person Specification](#)  
(PDF, 150.93kb)

## Job Description

The post holder, alongside the other members of the team, will perform the highly challenging technical IT support function managing the data storage, the backup and the server infrastructure to maintain availability, capacity and security of the infrastructure components whether on premise or using cloud technology. Supporting and managing the enterprise services, the databases, the application firewalls and the perimeter service is an integral part of the role.

## **Responsibilities**

The post holder will provide support to all areas of the organisation so excellent written, verbal and interpersonal skills are essential; the post holder must have the ability to independently research solutions and to apply effective resolutions to problems.

The Enterprise Engineer will support, guide and mentor Enterprise Analysts and work together to address complex third line support activities.

Out of hours work will be required to support the organisation therefore flexibility with working hours is needed.

## **Skills Required**

Due to the technical nature of the role, previous experience in formal enterprise server training with the ability to demonstrable understanding of enterprise level technical IT infrastructure engineering is essential. (Microsoft Windows Server, Solaris Unix, VMWare, Azure and SAN technologies).

If you enjoy a challenge and a varied workload, please apply!

For more information about the post, please contact Clive Morgan on 01603 987500





# Windows Systems Engineer

## Liverpool John Moores University

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<b>Location:</b>	Liverpool	<b>Placed On:</b>	27th March 2023
<b>Salary:</b>	£36,333 to £43,155	<b>Closes:</b>	2nd April 2023
<b>Hours:</b>	Full Time	<b>Job Ref:</b>	4158
<b>Contract Type:</b>	Permanent		

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[Apply](#)

Liverpool John Moores University is pleased to offer an exciting opportunity for a keen IT professional to join a mission critical team focused on the operational delivery of the University's IT service.

The University has long recognised the importance of IT as a core component of the day-to-day running of its business. Thanks to a high level of ongoing investment, it can proudly boast some of the latest enterprise scale systems.

You will be educated to degree level (or have substantial experience working in a similar role in an enterprise IT environment) and join a key team within the Infrastructure Group. You will be able to demonstrate experience in a wide variety of aspects of Windows systems administration, development, maintenance, deployment and support. You will also be able to demonstrate excellent customer facing skills.

This is an exciting time for the provision and support of core IT infrastructures with developments in both on site and cloud technologies. LJMU have a state-of-the-art on-site infrastructure but are also increasing our use of cloud (Azure) technologies to provide more and more services.

### What is Liverpool John Moores University?

Established in 1823, Liverpool John Moores University has long held an important presence in the educational and cultural landscape of one of the most famous and vibrant cities in the world.

The University is focused on an exceptional student experience by providing high quality teaching supported by ground breaking research, LJMU is an exciting, rewarding and challenging place to build a career.

A resilient I.T. infrastructure is critical to the success of the organisation. The centralised IT Services department supports the University's distributed computing facilities; providing in excess of 6000 desktop PCs and 1500 laptops running over 550 applications all of which are accessible both on and off campus, allowing study, work and research to be done anywhere at any time.

Our state-of-the-art computing facilities combine latest Windows Server and RedHat Linux systems with leading cloud technologies to provide a fully resilient infrastructure, distributed between two geographically separate data centres, Microsoft Azure and other cloud providers.

This sophisticated infrastructure provides the IT required for modern, hybrid working practices supporting the administration of the University, its Teaching and Learning activities and its extensive research

projects.

In return, we offer an excellent benefits package including generous annual leave entitlement, pension scheme, induction and development support as well as family-friendly policies.

This is an exciting time to join LJMU in our bicentenary year and with the launch of our new strategic plan.

If you feel that this is the role you have been looking for and your skills and experience can make a real difference at LJMU, we look forward to hearing from you.

Valuing diversity and providing a supportive and inclusive environment where everyone can fulfil their potential, LJMU is an equal opportunities employer and welcomes applicants from all backgrounds and communities irrespective of age, transgender status, disability, gender, sexual orientation, ethnicity and religion or belief. All our appointments are made on merit.

Please note all of our vacancies will be closed to applications at midnight on the advertised closing date, unless otherwise stated.

#### **Advert information**

##### **Type / Role:**

Professional / Managerial / Support Services

##### **Subject Area(s):**

IT

##### **Location(s):**

Northern England